Dear Cloud Computing stakeholder,

We would like to draw your attention to a survey that has been launched by the Cloud Standards Coordination (CSC), in collaboration between the European Commission (EC) and ETSI (the European Telecommunication Standards Institute).

**CSC Phase 1** took place in 2013 and primarily addressed the Cloud Computing standards roadmap. In December 2013 the results were publicly presented in a workshop organized by the EC, the CSC Final Report being available at:


**CSC Phase 2**, launched in February 2015, will address some of the issues left open by CSC Phase 1 and has received full support from the EC to do so. This project is undertaken by experts contracted by ETSI.

CSC Phase 2 mainly addresses Cloud Computing customers on their Cloud related requirements and priorities. It will further assess the maturity of Cloud Computing standards and evaluate how standards can support the Cloud Computing customers’ priorities.

To support these objectives, CSC Phase 2 has created a survey to collect feedback from the Cloud Computing community in terms of needs, objectives, challenges and areas of concerns in typical Cloud Computing scenarios, and to evaluate the perceived maturity of Cloud Computing standards.

The survey is targeting current and future Cloud Customers in the private and public sectors, SMEs as well as large organizations in all vertical sectors. Other stakeholders from the entire Cloud Computing eco-system (e.g. Cloud Computing providers) are also invited to answer.

The survey is available at: [https://www.surveymonkey.com/s/CSCphase2](https://www.surveymonkey.com/s/CSCphase2)

Recognizing that you are a member of the Cloud Computing community, we are seeking your support in distributing the survey to individuals within your organization at your convenience. By doing so, you are assisting us in securing the best possible result in terms of responses from relevant Cloud users.

A strict privacy/confidentiality policy has been adopted: Answers to this survey will be shared and used only amongst the ETSI CSC Phase 2 experts. Only aggregated results will be published.

We trust we can count on your support and we are ready to assist you if you have any requests regarding the survey.

Best regards.

The CSC Phase 2 experts
Contact: ETSI CSC Phase 2 ([survey.stf486@etsi.org](mailto:survey.stf486@etsi.org))